

VAT IT SA Website Terms and Conditions

Last Updated: 20 January 2025

Welcome to the VAT IT SA website (the "Website"). These Terms and Conditions ("Terms") govern your use of the Website, including all services, features, and content offered on or through the Website. By accessing or using the Website, you agree to comply with and be bound by these Terms. If you do not agree to these Terms, you may not use the Website.

1. About VAT IT SA

VAT IT SA ("we," "us," or "our") is a tax consulting firm specializing in value-added tax (VAT), corporate income tax, international tax compliance, and payroll services. Our services are tailored to meet the tax needs of businesses operating in various sectors.

Business Address:

Sandhavon Office Park Block D,
Ground floor
12 Pongola Crescent
Sandton, 2196
Postal Address: P.O.Box 3304 Houghton 2041

Contact Us:

Email: info@vatitsa.co.za
Phone: +27 (011) 262 6626

2. Definitions

For ease of reference, the following terms are defined:

- **Content:** Refers to all materials available on the Website, including text, graphics, reports, guides, forms, and any other materials provided.
- **User or you:** Refers to any person or entity that accesses or uses the Website.
- **Services:** Refers to the tax consulting services we provide, including but not limited to VAT, corporate income tax, international tax, and payroll services.

3. Use of the Website

The Website is intended to provide information about our services and facilitate communication with our team. By using the Website, you agree to:

- Use the Website for lawful purposes only.
- Not upload, post, or transmit content that is defamatory, harmful, or infringes on the rights of others.

- Not use automated systems, such as bots or scrapers, to access or extract data from the Website without our prior written consent.
- Respect the intellectual property rights of VAT IT SA.
We reserve the right to restrict, suspend, or terminate your access to the Website if you violate these Terms.

4. Informational Purposes Only

All information provided on the Website is for general informational purposes only and does not constitute professional advice. The information should not be considered as a substitute for consulting with a qualified tax professional or legal advisor.

5. Our Services

The Services provided by VAT IT SA include, but are not limited to:

- VAT Compliance and Advisory
- Corporate Income Tax Services
- International Tax Services
- Payroll Management and Consulting

These Services are subject to separate agreements and consultations. For specific details regarding our Services, you are encouraged to contact us directly or request a consultation.

6. Intellectual Property

The Website and its content are protected by copyright, trademark, and other intellectual property laws. All rights in the Website and its content are owned by VAT IT SA or our licensors. You agree not to:

- Copy, modify, distribute, or reproduce any part of the Website without our prior written consent.
- Use our trademarks, logos, or proprietary materials without authorization.

7. Privacy Policy

Your use of the Website is also governed by our Privacy Policy, which details how we collect, use, and protect your personal data. Please review the Privacy Policy to understand our practices.

8. Limitation of Liability

To the fullest extent permitted by law, VAT IT SA and its affiliates shall not be liable for any:

- Direct, indirect, incidental, or consequential damages arising from your use of the Website.
- Errors, inaccuracies, or omissions in the Website's content.
- Losses incurred due to reliance on information provided on the Website.

9. Disclaimer of Warranties

The Website is provided "as is" and "as available" without any warranties of any kind, whether express or implied. VAT IT SA disclaims all warranties, including but not limited to warranties of merchantability, fitness for a particular purpose, and non-infringement. We do not guarantee that the Website will be error-free or uninterrupted.

10. Third-Party Links

The Website may contain links to third-party websites for your convenience. These links do not constitute an endorsement of the content or practices of third-party websites. We are not responsible for any external sites and encourage you to review their terms and privacy policies.

11. Changes to the Website

VAT IT SA reserves the right to modify, suspend, or discontinue any aspect of the Website or its services without prior notice. We are not liable for any interruptions or changes in the availability of the Website.

12. Changes to These Terms

We may update these Terms from time to time. Any changes will be posted on the Website with the updated "Last Updated" date. Your continued use of the Website after changes have been posted will signify your acceptance of the revised Terms. Please review these Terms periodically.

13. Governing Law and Jurisdiction

These Terms shall be governed by the laws of South Africa. Any disputes arising from these Terms or your use of the Website shall be resolved exclusively in the courts of South Africa.

14. Dispute Resolution

Before initiating any legal action, you agree to make a good faith effort to resolve any disputes or claims through alternative dispute resolution methods such as mediation or arbitration. If the dispute is not resolved, it will be referred to the courts in South Africa.

15. Force Majeure

VAT IT SA shall not be held liable for any failure to perform or delay in performing any obligation under these Terms due to unforeseen circumstances such as acts of God, strikes, technical issues, or any other events beyond our control.

16. Payment Terms

Any fees associated with the services provided by VAT IT SA shall be outlined in separate agreements. Payments for services are due as per the agreed terms, and VAT IT SA reserves the right to charge late fees or suspend services for non-payment.

17. Contact Information

If you have any questions or concerns regarding these Terms, please contact us at:

VAT IT SA

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VAT IT SA Privacy Policy

Last Updated: 20 January 2025

At VAT IT SA ("we," "us," "our"), we are committed to protecting your privacy and ensuring that your personal information is handled responsibly. This Privacy Policy explains how we collect, use, store, and protect your personal data when you visit our website (the "Website") and use our tax consulting services, including VAT, corporate income tax, international tax, and payroll services.

By using the Website, you agree to the collection and use of your information in accordance with this Privacy Policy.

1. Information We Collect

We may collect the following types of personal information:

- **Personal Identification Information:** Name, email address, phone number, and other contact details you provide when you contact us or request our services.
- **Technical Data:** IP address, browser type, operating system, device information, and other technical details automatically collected when you access the Website.
- **Usage Data:** Information about your interaction with the Website, including pages viewed, links clicked, and the time spent on the site.

2. How We Use Your Information

We may use your personal data for the following purposes:

- To provide our services: We use the information to process inquiries, deliver consulting services, and manage client relationships related to VAT, corporate income tax, international tax, and payroll.
- To improve the Website: We analyze usage data to enhance the functionality, performance, and user experience of the Website.
- To communicate with you: We may send you updates, newsletters, or other relevant information related to our services, if you have opted in to receive such communications.
- To comply with legal obligations: We may need to process your personal information to comply with applicable laws, such as tax compliance or anti-money laundering regulations.

3. Data Security

We take data security seriously and implement measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee the absolute security of your data.

4. Sharing Your Information

We do not sell or rent your personal information. We may share your data in the following circumstances:

- **With service providers:** We may share your information with trusted third-party service providers who assist us in operating the Website or delivering our services, such as IT support, marketing platforms, or email providers.
- **For legal reasons:** We may disclose your information if required by law, to comply with legal processes, or to protect our rights or property.

5. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on the Website. Cookies are small files stored on your device that help us collect usage data and personalize your experience.

You can manage your cookie preferences through your browser settings. However, disabling cookies may affect certain features of the Website.

6. Third-Party Links

The Website may contain links to third-party websites for your convenience. We are not responsible for the content or privacy practices of these third-party sites. We encourage you to review their privacy policies before providing any personal data.

7. Your Rights and Choices

You have the following rights regarding your personal information:

- **Access:** You may request access to the personal data we hold about you.
- **Correction:** You may request that we correct any inaccurate or incomplete information.
- **Deletion:** You may request the deletion of your personal information, subject to any legal obligations we may have.
- **Opt-Out:** You may opt-out of receiving promotional communications from us by following the unsubscribe instructions in our emails or by contacting us directly. To exercise any of these rights, please contact us using the details provided below.

8. Data Retention

We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on the Website with an updated "Last Updated" date. Your continued use of the Website after such changes will signify your acceptance of the revised Privacy Policy. We encourage you to review this Privacy Policy periodically.

10. Governing Law and Jurisdiction

This Privacy Policy is governed by the laws of South Africa. Any disputes relating to your privacy or personal data will be subject to the exclusive jurisdiction of the courts of South Africa.

11. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy, or if you wish to exercise your rights as outlined above, please contact us at:

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